



## Returns Form

We are sorry to hear that you would like to return your item (s).

For exchanges/ credit notes: items must be returned within 30 days from the date you received your order.

For Refunds: Items must be returned within 14 days from the date you received your order.

Please complete the form below and enclose within the goods being returned and your return will be processed within 3 working days of arrival to ALE Canine Solutions.

Please be aware during busy time this processing time may be extended.

Name	
Trading/Organisation Name	
Address	
Telephone Number	
Email Address	
Order Number	
Invoice Number	
Date of Purchase	
Item (s) Description	
Refund or Replacement?	
Reason For Return	

Please return this form and item (s) to:

Returns  
ALE Canine Solutions Limited  
38 Milkingpen Lane  
Basingstoke  
Hampshire  
RG24 7DL  
United Kingdom

For full details of our returns policy please visit our website:

[www.alecaninesolutions.com/returns-policy](http://www.alecaninesolutions.com/returns-policy)

If there are any issues processing your return, a member of our team will contact you via the details you have provided. If you wish to contact us regarding your return, please call 01256334061 or email [info@alecaninesolutions.com](mailto:info@alecaninesolutions.com)

Thank you for shopping with ALE Canine Solutions.